

Mission

YFA is committed to working in partnership with communities and our families to create a safe nurturing environment for children.

Vision

YFA will be progressive and lead the way building a bridge for children to have a stable and loving family.

Administrative Offices

7524 Plathe Road, New Port Richey, FL 34653

www.yfainc.org

The Next 50 Years



YFA

Help for today

Hope for tomorrow

2019-2020 Annual Report



INSPIRATION ★ INTEGRITY ★ IMPACTFUL ★ INTEGRATED ★ INNOVATIVE



YFA is celebrating 50 years of support and service to the children and families of the communities we serve. 50 years ago a small group of individuals saw that our children and families could use help, support, compassion and a place they could come and learn how to live healthier lives. With additional support and services, these families would be able to provide a safe environment for their children to grow. YFA was born to lend a hand in a time of need, provide a friendly supportive environment, create a foundation where children could flourish and as a result, our communities would become healthier.

From the beginning, YFA staff have given themselves unconditionally to each and every family and child. They are the center point of change and are the ones that give so much of themselves to make our children and families better. Our values of Inspiration, Integrity, Innovation, Integration and Impact keep us centered to do the right thing.

YFA has grown up to be one of the premier children and family providers in the state of Florida, serving thousands of children and families each year. As we celebrate 50 years, we are grateful for our staff, board members, volunteers, communities and our financial supporters that believe we can and will make a difference. Turning 50 is the result of hard work, love, compassion and sensitivity for those who need us the most. I am proud to call myself a YFA employee, but more than that, I am happy to be a part of the YFA family that cares about giving children and families opportunity. I look forward to another 50 years of service and making a difference for children and their families. WE ARE YFA!
Mark Wickham, President/CEO



It is my honor to be the incoming Board Chair for YFA. As we mourn the loss of our outgoing Board Chair, Candace Glewen, we celebrate her legacy with YFA and our community. It is with great pride that I continue the good work that she put forth to bring YFA into the next 50 years of service.

The team at YFA is ready to provide vital services to our youth, families and communities for the next 50 years. The Board of Directors fully supports their goals to be a high performing agency, expand new programs and hire and retain top talent. These goals will ensure our youth and their families are set up for success.

On behalf of the Board of Directors, we'd like to thank all our donors, volunteers, advocates and our YFA Team, who strive every day to make a difference for our kids! We appreciate everyone who does what they can to support the youth of our communities.

David DeWeerd, YFA Board Chair



Help for today

Hope for tomorrow

1970 — 2020





During the year,
We completed **301** adoptions,
providing children a forever home
We served **4137** children
and their families

Child Welfare & Adoption Services

Child Welfare Services include protecting and promoting the welfare of all children; preventing the neglect, abuse, or exploitation of children; supporting at-risk families through services which allow children, where appropriate, to remain safely with their families or return to their families in a timely manner.

Adoption is an important service provided for children who cannot be cared for by their birthparents and who need and can benefit from new and permanent family ties. The role of our staff is to help support both the birth and adoptive parents and children through the adoption process and provide services that are helpful to fostering a healthy and stable family.





Residential Group Care

During the year,
Our three shelter programs served unique **712** youth
Over **60%** of the youth served were 15, 16 and 17 year olds
Remained operational throughout the Covid-19 health crisis

YFA believes that all youth deserve a safe place to stay. YFA maintains and manages three short-term Residential Group Care (RGC) for youth ages 10-17 who are runaway, homeless, need an out-of-home respite due to family conflict, need emergency shelter due to abuse/neglect or a foster home disruption. The Pasco County RGC, Runaway Alternative Project (RAP) House, is licensed as a child caring program for 26 beds, the Hernando County RGC, New Beginnings, is licensed for 18 beds, and the Polk County RGC, George Harris, is licensed for 24 beds. All YFA programs and facilities emphasize the importance of inclusion and diversity and have flexibility to make necessary accommodations for youth to feel accepted regardless of gender identification, sexual preference, race or religion.

YFA youth residential cares provide safe shelter, counseling, case management, structured leisure activities, life skills, education services in collaboration with the local School Boards and RN staff that oversee medication and health related services for the youth. Services provided by RGC staff help youth return home or to an appropriate alternative placement if returning home is not an option.

Prevention Services

During the year,
CINS/FINS Community Counseling
provided services for **760** children and youth
Community Partnership Schools provided
6060 tutoring hours to **173** children
Our Caring Schools Community reached
over **2,800** individual
SNAP provided short term services to
19 children and their parents

CINS/FINS Community Counseling

CINS/FINS Community Counseling is a juvenile justice prevention program designed to assist families who have a child that is a runaway, truant, and/or ungovernable or at-risk of these behaviors. Services are aimed at preventing youth from entering the child welfare and/or the juvenile justice system by providing an array of services to strengthen the family. Services are available to families residing in Pasco, Hernando, Citrus, Sumter, Polk, Highlands, and Hardee counties.

Community Partnership School

Inspired by a highly successful model in Orlando, and unlike any other program in the Pasco County school district, the Community Partnership School's focus is on the immediate and unique long term needs of students and families in the Holiday Lake Estates area. Established through a partnership between the Pasco County school district, Premier Community HealthCare Group, Inc. and the University of Central Florida, YFA's 'Community School' at Gulfside Elementary School aims to: increase academic achievement, bridge the gap between school and home, increase student attendance, increase family engagement, and provide a safe, positive environment for students and families. This program is seen as a leader among Community Schools in the state.

Caring Schools Community

Our Substance Abuse Prevention & Intervention programs are part of Florida's comprehensive system to reduce the impact of substance abuse and co-occurring disorders on youth and their families. The Caring Schools Community program is funded by the Department of Children & Families (DCF) through Central Florida Behavioral Health Network, with the purpose to provide early intervention services to Pasco County children who are at risk of substance abuse.

Stop Now and Plan (SNAP)

SNAP is a gender-sensitive program designed for children ages 6-11 who have difficulty with emotion regulation and self-control and are engaging in disruptive behavior, such as aggression, rule-breaking, bullying and/or have come into contact with authority figures at home, school, or in the community. More than 80% of youth enrolled in SNAP through YFA successfully complete the course. In 2018-19, YFA had the highest performance in Florida. In March of 2020, YFA plans to expand SNAP services to Pasco County, which would include RGC youth in transition and as part of aftercare services.





Through
Innovation,
Meeting the Needs
of the Community

Qualified Residential Treatment Program

YFA shares the Federal Government's goal that children should be kept in a family-like settings whenever possible. In a proactive effort to align with the Family First Act, YFA intends to achieve accreditation as a Qualified Residential Treatment Program (QRTP), which is one of the few settings that will be allowed to receive federal reimbursements after the first two weeks a child has been in care. Accreditation will require YFA to undergo an objective review by an independent accrediting body and signifies effective management of resources, high-quality care and enhancing the quality of life for the population served. By earning accreditation YFA will reach beyond the minimum licensing standards and make a long-term commitment to strong governance, program consistency, outcome measurement and continuous improvement.

Emergency RAPID beds

As a response to Case Manager concerns regarding hard to place teens in foster care, YFA piloted a RAPID bed program in Pasco County. Using a room located separately from youth in residential care, hard to place teens from Circuit 6 and Circuit 13 in need of emergency placements are provided immediate beds on any given night.

YFA Behavioral Health Clinic

Beginning in 2020, YFA will provide mental health care for adults and children through an Outpatient Clinic located in Pasco County. The Counseling Team will provide outpatient services in a safe environment for youth and their families. The clinic will diagnose, treat and manage several types of mental health disorders, including anxiety and depression. YFA will primarily serve families already receiving Case Management as well as youth who receive shelter services. A Psychiatrist will be on staff to provide Medication Management for clients when necessary. YFA plans on expanding services to the surrounding counties in 2021.

Supportive Housing



The Commons at Speer Village

The Commons at Speer Village (Speer Village) is a new supportive housing project that will consist of 56 apartments currently under development by YFA. Residents must have annual earnings less than 50% of the HUD median income for the area and/or be homeless, recipients of Medicaid or recipients of HUD 811 funding. Residents will have the support of either an on-site Supported Living Coach or a Case Manager depending on their level of need.

Phase I has been completed with 6 units and specializes in adults with developmental disabilities. Phase II of Speer Village will consist of 50 additional supportive housing units. Phase II will address the need for more affordable low income housing for families served by YFA, families who are homeless, families at risk of homelessness, and youth aging out of foster care.

During the year,

Phase I of the Commons received their first residents.

It is clear this is meeting an important need in our community.



Giving

2019 through 2020 started off strong and ended with a pandemic. However, no matter how we had to change our donations and volunteer policies, our generous communities provided. YFA and the youth we serve are incredibly grateful to the companies, corporations, organizations and individuals who provided hard earned dollars, valuable time and genuine selflessness to ensuring our youth are given the opportunity for a brighter tomorrow.

Our local community organizations and companies are always there to support our programs and provide for our youth; whether it's a Share Night at Culvers of Port Richey, new socks and underwear from West Pasco Young Professionals, new bras and hygiene items from I Support the Girls or truck loads of food from Project Pop Drop. One of the youths and the communities favorite volunteer events, Cook 4 Kids rocked through 2019 full steam. Thanks to local Rotary Clubs, businesses and individuals, our shelter youth were provided hot, homemade meals throughout the week. The best part is the youth interactions with our volunteers. With the onset of COVID-19, this program was put on hiatus, but that didn't stop our fantastic friends! Groups like Rotary Club of Seven Springs, Junior Service League and Rotary Club of West Pasco Sunset along with several others provided regular drop off meals to the shelters even if they couldn't stay to see the kids. They kept the generosity flowing in a time where the youth needed it the most.

Our Tampa Bay partners stepped up with ways to reward our youth and our staff for their dedication. All 3 shelters attended the 4th of July Rays game as well as joined our Dade City foster care youth for a sold out performance at the Straz Center for Bring It!, a dance battle tour from a television show on A&E. 150 Lightning tickets for a pre-season game went to YFA staff and our youth. Also, we received 60 tickets to Winter Fest, a Christian rock festival. This is in addition to other events and outings graciously donated to thank our hardworking staff, or enrich the lives of our youth. We hope to be back out in the community again once the pandemic resigns.

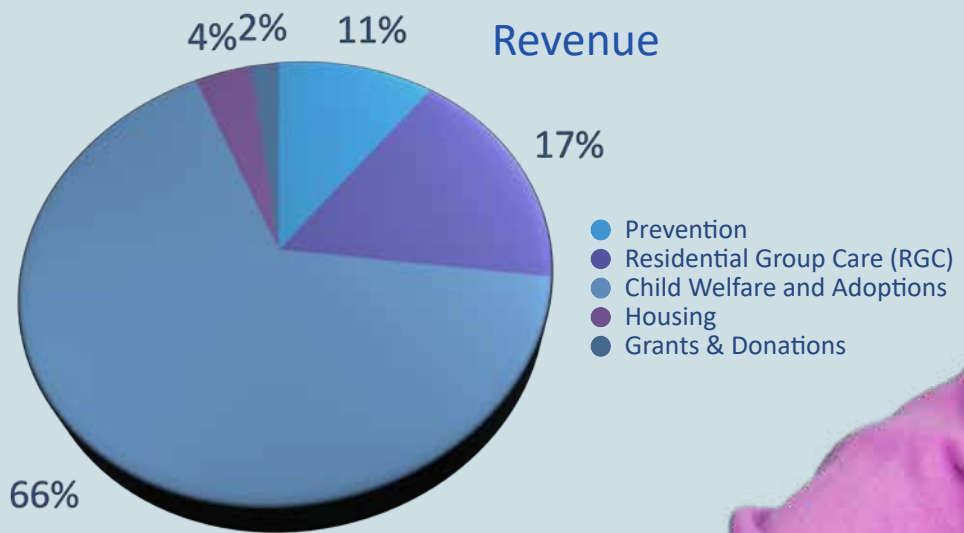
During the week of Thanksgiving, New Beginnings hosted a Fall Festival for RAP, New Beginnings and George Harris. A partnership with New Port Richey Rotaract Club was formed as they helped create the games and volunteered, face painted and interacted with the youth. All the prizes were donated by the local community.

For the 2nd year in a row, Hilton Garden Inn at Suncoast Parkway hosted a holiday party for all Residential Care youth in Pasco, Hernando and Polk counties. The 3 programs joined together for a fully donated dinner, dessert, presents and hot cocoa bar. The Loop Corporation donated candy bags, while DJ Brownie let the kids dance off the sugar. The youth were dressed in gowns and suits donated by the Cinderella Project of Pasco and Marjorie's Hope. This event is only made possible by the generosity of our community and was a great way to jumpstart the holidays.

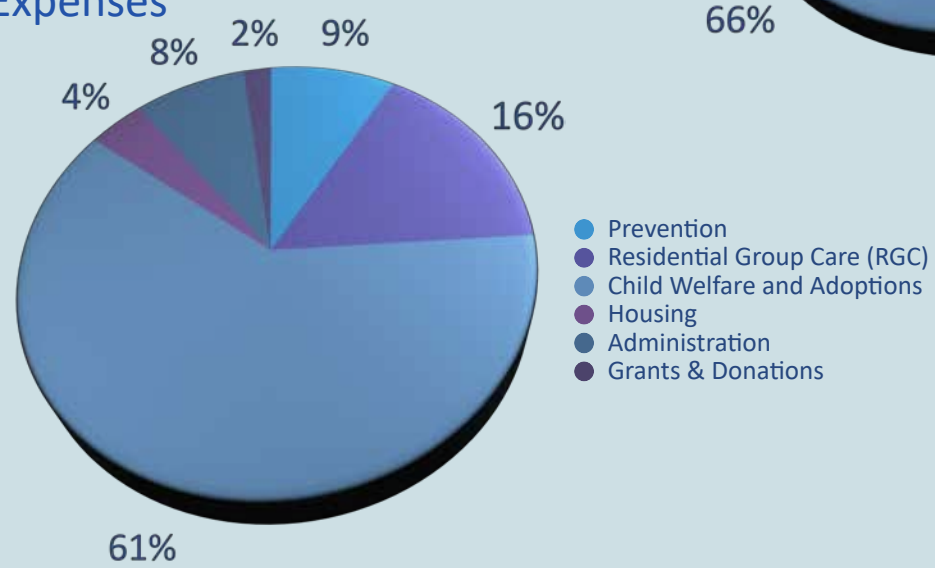
Financial Report



Revenue



Expenses





Accomplishments through the Covid-19 Crisis

- Wrote and applied for the Basic Centers Grant
- Wrote and was awarded \$1,019,600 for the Paycheck Protection Program
 - Wrote and awarded \$500,000 for Phase 2 for Pasco County
- Finished the budget year in a surplus and set up budget for 2020/21
- Applied and received Medicaid number for Behavioral Health Clinic
 - Completed salary comps
 - Received \$268,000 for Residential Group Care
- Awarded the Electronic Medical Record for clinic and logbooks for residential programs
 - Acquired PPE for all programs through the rest of this year
 - Wrote COVID procedures for all programs
 - Set up Microsoft Teams and planner for electronic use
 - Expanded the use of SharePoint across the YFA programs
- Managed through two positive COVID situations at two of our shelters
 - Set up management team meetings electronically through Teams
 - Restructured the Pasco Case Management services
 - Completed our COA accreditation
 - Opened Phase 1 of Speer Commons and have 100% occupancy
- Transitioned our Huddle Boards to an electronic system to track lag and lead measures
- Adapted to DCF's change in "normal" practice of in-person visits to video/telephone visits without incidents
 - Wrote Standard Operating Procedures in both administration and operations
- Increased overall communication across the organization with more efficient meetings
 - Set up a system wide record keeping of all meetings



Thank You to all who
partnered with us
throughout the year!

**Board of
Directors**
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Memberships

Florida Alcohol and Drug Abuse
Association, Inc.
Florida Coalition for Children
Florida Network of Youth and Family
Services
National Network for Youth
National Safe Place

A&B Cleaners
American Lockers
Central Florida Behavioral Health Network
Citrus County Board of County Commissioners
Culver's Port Richey
Department of Health
District School Board of Pasco County
Duke Energy
Eckerd Connects
Florida Blue
Florida Department of Children and Families
Florida Department of Health, Food and Nutrition
Florida Department of Juvenile Justice
Florida Network of Youth and Family Services, Inc.
Hilton Garden Inn, Lutz
I Support the Girls
Junior Service League
Kids Central, Inc.
LYNC Women's Group of Heritage Springs
New Port Richey Rotaract Club
Pasco County Board of Commissioners
Pasco County Sherrif's Department
Project Pop Drop
Publix Supermarket Charities, Inc.
Rays Baseball Foundation
Roger Gilbert Fund
Rotary Clubs, District 6950 Area 6 & Area 7
Speer Foundation
Spring Engineering
Straz Center
Tampa Bay Lightning
Tampa Bay Rays
TD Bank Charitable Foundation
The Speer Foundation
The Straz Center / Patel Conservatory
Trinity Oaks Women's Association
US Department of Health and Human Services
United Way of Central Florida
United Way of Hernando County
United Way of Pasco County
University of Central Florida
Wells Fargo Bank
Winn Dixie